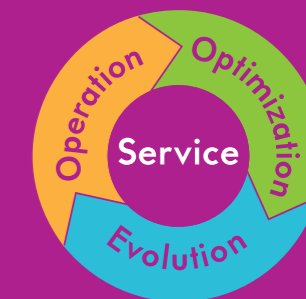


# Services



## Fives Celes, the induction expert

- Hotline
- Maintenance
- Spare parts
- Repair
- Feasibility and qualification trials
- Upgrade operations
- Audits
- Fine tuning
- Training
- Safety



## Our goal: 100 % satisfied clients

Fives offers pioneering, valuable and high quality service solutions in order to help their clients to operate, optimize and evolve their equipment and processes.



## OPERATION

The Fives induction experts are there to meet all your needs concerning your induction equipment.



### Hotline

Tél. +33 (0) 3 89 74 55 12

There is only one number to call. With expert telephone support Monday to Friday 7:30 AM to 5:00 PM, a customer support agent makes an initial diagnosis and immediately directs your query to the right department so you get an accurate answer right away.

### Maintenance

Fives induction experts monitors equipment during its entire lifecycle to keep it at peak performance throughout the operation phase

### Spare parts

5000 references readily available on stock, to be delivered within 24 hours from order.

### Repair

Interventions and repairing interventions are carried out by induction experts.

### Feasibility and qualification trials

With the Fives Induction Customer Testing platform, you can develop and validate new production processes during trial runs on actual parts, even in the development phase of your projects.

Backed by a wealth of know-how and experience, the technicians at the test plant assist you in carrying out any type of qualification and feasibility testing you may need.

## EVOLUTION

Fives check your induction systems and offer custom solutions to upgrade them.

### Upgrade operations

The electrical and mechanical building standards for power sources are constantly changing, as well as safety requirements or performance requirements.

Retrofitting operations can be carried out by Fives experts

- To manage the components obsolescence
- To improve the operational performance
- To install new functionalities, such as communication or synchronisation
- To meet new standards...



## OPTIMISATION

Optimal equipment operations backed by Fives expertise and experience in induction

### Audits

The Fives teams travel to your facility and inspect your induction machine base to check the equipment's use conditions and draw up a diagnostic/audit of the installed base. We detect and take any corrective actions to keep equipment operating at peak performance.

An audit is also a good opportunity to ensure the installed base complies with the most recent standards in force and to make recommendations in order to upgrade components or sections of equipment

### Fine tuning

Your needs and process parameters may evolve: Fives will propose solutions in order to satisfy them.

### Training

For over 40 years, we have been offering training courses to help our customers understand how induction heating systems work, so they can more easily manage their equipment on their own..



### Safety

Fives can put its induction expertise to work and offer users operational assistance to determine equipment-related risks and coordinate preventive measures, notably:

- Carrying out electromagnetic fields measurements
- Putting equipment in safety standards

Fives equipment are designed to minimize electromagnetic disturbance without affecting other equipment operation.



### Fives Celes

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