

# After sales customer services



Based on their combustion experience, Fives Pillard offers a complete on-site service which results in the optimum performance of your equipment and personalised follow-up monitoring to suit your needs.

- Customised assistance to optimise your plant performances



#### In addition to our dedicated combustion service support:

- Shut down management with equipment reconditioning.
- Updating of obsolete equipments.
- Reduced fuels consumptions



#### On site service:

- Combustion adjustment of your burners: excess air adjustment, improvement of efficiency; adjustment of NOx and CO emissions,...
- On site troubleshooting on request: our service team can quickly be on site anywhere in world in case of emergency.
- Burner reconditioning : dismantling, inspection, reconditioning in our workshop, erection and start up of your burners.

#### → Of interest :

- reduced shut-down duration,
- safe and reliable start-up,
- troubleshooting and analysis of the causes of any faults
- on site operator training.

#### Specific added value follow up of your equipment:

- Burner follow-up with a specific maintenance contract allowing our clients to have a dedicated service engineer, a specific pricing and access to our standard exchange attractive offer.
- Sustaining your regulation and control system: upgrading of obsolete hardware such as TCS6382 Dmatrol, MODUMAT, TSX 17, TSX 47 (hardware loan in case of crash).
- Adaptation of your equipment to new constraints: change from heavy fuel oil to light fuel oil, modification of fuel flow rate, increase of fuel turndown using ZV2 technology.
- Training of your team either at site or in our research center.



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